



Payments Security and Privacy Policy

When making a selection of a payment method on the MYTEAM.PRO website you will be automatically redirected to a checkout page of the PayU processing center for data entry of your bank card.

All data, entered by you on the checkout page of the PayU processing center, are completely secure in compliance with the requirements of PCI DSS security standard. We get information only about a payment, delivery by you.

We will send a message on payment authorization, on your notified email address.

Immediately after payment delivery you will be redirected back to our website. Information about your payment we may get during the time from 5 seconds to several minutes. In the event that in your opinion there is a delay in your order processing, you have to contact our office by email payments@myteam.pro.

Rules of payment and chargeback

A payment is performed according to the means of your money means through the processing center PayU and is credited to your internal account of MYTEAM.PRO service, where they are available for payment for internal website services. For chargeback of undrawn (free) money means you have to send a written application of the owner to the email address payments@myteam.pro. During 10 days after sending of an application your money means will be charged back to the latest source of their inpayment, less commission for the completion of this transaction in the amount of 5%.

Personal information about the client

Upon execution of an Application on the Website, a Client shall provide the following information: First Name, Last Name, e-mail address, phone number, delivery address.

The Service Provider shall use the information for fulfillment of obligations before Client. The Service Provider shall be obliged to hold confidential the obtained information from the Client. The provision of information by the Service Provider to agents and third parties shall not be considered as delinquency, acting on the basis of an agreement with the Service Provider, to fulfill obligations before the Client.

The information disclosure in accordance with relevant legal requirements shall not be considered as breach or violation of obligations. The Service Provider shall not be liable for information, publicly provided by the Client on the Website.

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